

The Accessible Information Standard aims to ensure that patients (or their carers) who have a disability or sensory loss can receive, access and understand information, for example in large print, braille or via email, and professional communication support if they need it, for example from a British Sign Language interpreter.

This applies to patients and their carers who have information and / or communication needs relating to a disability, impairment or sensory loss. It also applies to parents and carers of patients who have such information and / or communication needs, where appropriate.

Individuals most likely to be affected by the Standard include people who are blind or deaf, who have some hearing and / or visual loss, people who are deaf blind and people with a learning disability. However, this list is not exhaustive.

- Do you have communication needs? Yes € No €
- Do you need a format other than standard print? Yes € No €
- Do you have any special communication requirements? Yes € No €
- How do you prefer to be contacted?
- What is your preferred method of communication?
- How would you like us to communicate with you?
- Can you explain what support would be helpful?
- What is the best way to send you information?
- What communication support could we provide for you?

Name: Date of birth:

If you have a carer do they need communication assistance? Yes € No €

If 'Yes' what is your Main Carer's name:

Do you consent to the practice contacting your main carer regarding your care? Yes € No €

What is the best way to contact them?.....

Signed: Date:

Please post or hand this form in to the surgery – thank you.