

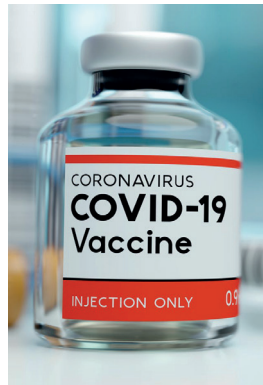
Dr Forshaw has left the practice to look for a new challenge. Dr Forshaw joined us in August 2015 working two days per week on Mondays and Wednesdays. During her time at the practice, alongside her clinical duties, she played a key role in introducing quality change and systems initiatives. Dr Forshaw will continue her role as the Assistant Clinical Director for The East Hampshire Primary Care Network, an organisation which brings 9 local general practices together to work at scale - recent activities of the network include the delivery COVID vaccines.

Dr Forshaw's registered list of patients will be allocated across our 8 doctors. We all wish her well for the future.

COVID 19 Vaccination programme

Liphook and Liss surgery is working as part of the East Hampshire Primary Care Network to deliver the COVID vaccination programme. Vaccines are being administered at two sites: Petersfield Festival Hall and Forest Surgery Bordon to patient groups mainly prioritised by age in line with the Governments plan: <https://www.gov.uk/government/publications/uk-covid-19-vaccines-delivery-plan/uk-covid-19-vaccines-delivery-plan>

As you can imagine the programme has been a logistical challenge in visiting all care homes, house bound patients and managing the "call in" programme. The initial Government target was to vaccinate all those over 70 by the 15th February 2021 with one dose of the vaccine and I am pleased to advise that all patients on our list have been offered an appointment. **If you are 70 and over or in one of the groups above and have not yet received a vaccination please call the practice.**



In addition to the work we are doing in our local network patients are being invited by letter to attend one of the national mass vaccination centres by NHS England. At the present time around 75% of vaccinations are being delivered locally by GP practice networks.



So what's happening next? At this moment we are inviting patients by text message or by telephone call in age order 69 - 65. Delivery will be dependent on the receipt of vaccinations and we are preparing to schedule for second doses of the vaccination beginning in early March.

I would like to thank all my staff both administrative and clinical alongside the many volunteers who have worked tirelessly and with great enthusiasm since the 16th December to deliver these vaccines alongside their usual activities. At this stage the programme is going extremely well. You will no doubt have many questions arising from the various media stories and news articles. Rest assured we will invite you for a vaccination as soon as we can and would suggest you visit the Governments Coronavirus vaccination web sites where you will find a wealth of information.

Pulse Oximetry at Home

This service is designed to monitor patients who have confirmed or suspected Covid 19 and are at risk of deterioration. Patients will typically be referred by our team following a telephone call or video consultation. If the clinician on site feels you are at risk of deterioration but able to remain at home you will be issued with a pulse oximeter. This is a small device which attaches to your finger tip. You will be asked to take regular readings. You will either be asked to text these readings to a clinician or you may receive a phone call to check on your measurements to see how you are progressing. This service enables a number of patients to be monitored safely at home. For more information on pulse oximetry please follow the attached link which explains how the service works: <https://www.bbc.co.uk/news/health-55733527>

Contacting your GP practice

You or someone you care for needs help from a nurse or doctor.

OR

You have an administration or medicine query that can only be answered by your GP practice.

Visit the practice website and tell us more about what you need through our online consultation system, eConsult.



Or phone the practice and someone from the team will have a conversation with you to see how best to help you.

Our staff ensure your request goes to the best-placed clinician to help you. They will also highlight urgent requests.



The nurse or doctor will look at your details and contact you using one of the following:

- **Telephone**—to talk to you and find out more
- **Email**— if they need to share some information with you such as information about your illness
- **Text message**— for a brief message to let you know they have done what you asked



If needed, you may be offered a video appointment if you have the technology available. You may be offered a face-to-face appointment, and if possible please wear a face covering for these appointments.

